



Pre-Installation Guidelines for Flooring

Thank you for choosing our services for your flooring installation. To ensure a smooth and successful installation process, please review and follow the guidelines below:

Furniture Removal

- Remove as much furniture as possible from the installation areas.
- If our installation team moves furniture, all care will be taken, but no responsibility for damages will be accepted.
- Vinyl installers may need additional space to pattern out material, often using larger rooms like lounges. They will move and reposition furniture as necessary.

Flooring Uplift

- Discuss uplift options with the salesperson during the measure and quote stage.
- If you handle the uplift, removal, and disposal of existing flooring yourself, ensure the areas are clean and ready for installation.
- We offer uplift services for an additional charge and need to schedule adequate time for this task.

Appliance Handling

- Remove all fridges, freezers, stoves, washing machines, supatubs, dryers, and dishwashers from installation areas.
- For difficult-to-move appliances like dishwashers, supatubs, toilets, and washing machines, hire a registered plumber.
- If your stove/oven is hardwired, hire a registered electrician for safe disconnection.

Electrical Equipment

- Occupiers are responsible for dismantling and reassembling televisions, computers, networks, broadband, and stereo systems.
- Consider hiring professionals for these tasks.

Door Adjustments

- New flooring may cause doors to rub due to height differences.
- We recommend hiring a builder to shave the doors, as our installers are not equipped with carpentry skills or tools.

Paint Work

- Allow freshly painted walls, doors, and skirting to dry for at least 48 hours before installing new flooring to prevent damage to the paintwork.

By following these guidelines, you can ensure a smooth and efficient installation of your new flooring.