

Important Information

Please review and acknowledge the following information before proceeding with your installation:

1. **Pre-Installation Agreement:** By moving forward, you confirm that you have read and agreed to the attached pre-installation sheet. You understand any related charges that may arise from not following these guidelines or failing to arrange alternative measures.

2. **Package Deals:** Our flooring combinations are offered as package deals and typically cannot be separated. If you wish to isolate prices, a re-evaluation and adjustment of costs may be necessary.

3. **Floor Preparation:** Unless explicitly stated otherwise, floor preparation is not included in the quoted price.

4. **Non-Refundable Orders:** Products ordered on a cut-length basis from our suppliers cannot be canceled or refunded.

5. **Exclusions:**

Plumbing and Electrical Fittings: Removal and replacement of plumbing and electrical fittings are not included.

Under-Stair Carpeting: Carpet installation under stairs is not included unless specified.

Vinyl Polishing: Polishing of vinyl upon completion is not included unless specified.

Contaminants and Paint: Floors must be free of contaminants and paint. Removal of over-sprayed paint is not included in the quoted price.

6. **Price Adjustments:** The quoted price may be based on plans and specifications provided and is subject to an on-site measurement and inspection.

7. **Additional Charges:** A-Z Flooring reserves the right to charge for work beyond the scope described in the quote.

8. **Privacy Notice:** Personal details may be shared with suppliers and manufacturers for warranty purposes. If you prefer not to have your details shared, please notify A-Z Flooring in writing when returning your acceptance of this quote.

9. **Factory Seconds:** Factory seconds are sold on an "as-is, where-is" basis with no manufacturer's warranty. You are encouraged to inspect factory seconds at A-Z Flooring's premises before the material is cut and prepared for installation.

10. **Warranty** All installations come with a one-year warranty.

Thank you for choosing A-Z Flooring. We are dedicated to providing you with top-quality service and products. If you have any questions or concerns, please don't hesitate to contact us.