

# A-Z

# FLOORING

## IMPORTANT INFORMATION

It is deemed that you have read and agreed to the pre-installation sheet attached and are aware of any related charges that will follow from not following the pre-installation sheet or not arranging alternative measures.

Combinations of flooring types are package deals and are not usually able to be isolated. Prices may have to be reworked and adjusted if flooring prices are to be separated.

Floor preparation is not included in this price, unless otherwise stated.

Any products that are ordered in on a cut length basis from our suppliers and canceled afterwards will be charged for and NO refunds will be given.

Removal & replacement of plumbing and electrical fittings are not included.

Carpet under the stairs is not included, unless otherwise stated.

Polishing of vinyl upon completion is not included, unless otherwise stated.

This price may be based on plans and specifications provided and is subject to an on site measure & inspection.

Floors are to be free of contaminants and paint. Over-sprayed paint will have to be removed or ground off. This is not included in this price.

A-Z Flooring reserves the right to charge for work outside of what is described in the quote.

It should be noted that personal details are sent to some suppliers and manufacturers for warranty purposes. If your requirement is for your details not to be passed on, you must notify A-Z Flooring in writing on returning your acceptance of this quote.

There is no recourse on factory seconds. All factory seconds sold on an as is where is basis and no manufacturers warranty applies. You have the right to inspect the factory second at A-Z Floorings premises prior to the material being cut and ready for installation in your property.

All installations have a 1 year warranty.

**PRE-INSTALLATION OF YOUR FLOORING**

**The following information is provided to help in the successful installation of your new flooring. Before accepting this quote, please read this information.**

**Furniture** When having your new flooring installed please remove as much furniture as possible out of the areas to be installed. If our installation team is moving furniture, all care (and) no responsibility will be taken. Some trades such as vinyl installers require space to pattern out material. They will tend to use a larger room, such as a lounge to do this. This will mean they may move some furniture to lay out the pattern out and will reposition the furniture after completion.

**Uplift** This is usually discussed with the salesperson at the time of measure & quote. If you are going to undertake the uplift, removal & disposal of the existing flooring yourselves, please ensure that the uplifted areas are clean and ready for installation prior to our installation team arriving. We do uplift flooring but there is a charge involved and we also therefore require to book enough time to cover this.

**Appliances** Please remove fridges, freezers, stoves, washing machines, supatub, dryers and dishwashers from the areas where new flooring is to be installed. If moving your dishwasher, supatub, toilet and washing machine is too difficult for you, then we advise you to employ the services of a registered plumber. If your stove/over is hardwired, the services of a registered electrician will be required.

**Electrical Equipment** Dismantling & reassembling of televisions, computers and their networks, broadband and stereo systems are the responsibility of the occupier. Please engage the services of the appropriate person or company to undertake this.

**Doors** When installing new flooring the new height can cause doors to rub. We recommend that you employ a builder to shave these doors. Our installers are not skilled in carpentry, or have the necessary tools.

**Paint Work** Please allow enough time for freshly painted walls, doors & skirting to harden prior to the installation of new flooring. It is recommended to leave 48 hours drying time in between painting and new flooring being installed.

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## CUSTOMER ACCEPTANCE FORM

I,.....individually/am duly authorised by

.....(the “customer”) accept your quotation of

\$.....(including GST), dated..... for the supply and/or supply & installation of flooring as set out in your quotation.

Our **cash/cheque** deposit for \$..... is attached.

For payment by **internet banking** our bank account details are as follows:

06-0549-0284477-00

Please use surname or company name as a reference when making deposits

For payment by **credit card** please complete the following details:

**Visa**                      **Master Card**                      (Circle Card type)

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**Expiry Date**.....                      **Signature**.....

I understand that the balance is due.

I understand and accept that all supplies are made (whether in the past or the future) on the Terms of Trade set out and included with this acceptance form and that they include a security interest in your favour.

I understand that your quote is based on your records of the product/s I/we choose. If I/we are unsure about this we will ask the salesperson to confirm the products and colour.

I acknowledge I have read and understand the pre installation and important information sheets attached.

**SIGNATURE**.....

**DATE**.....

**TO BE COMPLETED IF COMPANY OR TRUST(To be completed by person duly authorised by the customer to accept quotation)**

CUSTOMER NAME.....

PERSON ACT ON BEHALF.....

ADDRESS.....

EMAIL.....

FAX.....

PHONE.....

Adelaide Business Centre, Unit 29, 369 Adelaide Road, Newtown, Wellington

P O Box 14166, Kilbirnie, Wellington 6241

Ph: 04 389 0473 Fax: 04 389 0482

Email: [info@azflooring.co.nz](mailto:info@azflooring.co.nz)

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DOB (If individual).....

SIGNED.....

DATE.....