

PRE-INSTALLATION OF YOUR FLOORING

The following information is provided to help in the successful installation of your new flooring. Before accepting this quote, please read this information.

- **Furniture** When having your new flooring installed please remove as much furniture as possible out of the areas to be installed. If our installation team is moving furniture, all care (and) no responsibility will be taken. Some trades such as vinyl installers require space to pattern out material. They will tend to use a larger room, such as a lounge to do this. This will mean they may move some furniture to lay out the pattern out and will reposition the furniture after completion.
- **Uplift** This is usually discussed with the salesperson at the time of measure & quote. If you are going to undertake the uplift, removal & disposal of the existing flooring yourselves, please ensure that the uplifted areas are clean and ready for installation prior to our installation team arriving. We do uplift flooring but there is a charge involved and we also therefore require to book enough time to cover this.
- **Appliances** Please remove fridges, freezers, stoves, washing machines, supatub, dryers and dishwashers from the areas where new flooring is to be installed. If moving your dishwasher, supatub, toilet and washing machine is too difficult for you, then we advise you to employ the services of a registered plumber. If your stove/over is hardwired, the services of a registered electrician will be required.
- **Electrical Equipment** Dismantling & reassembling of televisions, computers and their networks, broadband and stereo systems are the responsibility of the occupier. Please engage the services of the appropriate person or company to undertake this.
- **Doors** When installing new flooring the new height can cause doors to rub. We recommend that you employ a builder to shave these doors. Our installers are not skilled in carpentry, or have the necessary tools.
- **Paint Work** Please allow enough time for freshly painted walls, doors & skirting to harden prior to the installation of new flooring. It is recommended to leave 48 hours drying time in between painting and new flooring being installed.